



Welcome to the
**Blue Water
 Surgery Center**

Specializing
 in outpatient
 orthopedic surgery



**VISITING THE
 SURGERY CENTER**

Service Hours
 7:00 a.m. - 5:00 p.m.
 Monday through Friday
 (closed on weekends
 and holidays)

920 River Centre Drive
 Port Huron, MI 48061-5031
810.985.5200
Fax 810.985.5050



EASY DOES IT

Welcome, and thank you for selecting our Center for your procedure. At Blue Water Surgery Center, your comfort and convenience, along with quality medical care, are our priorities.

Starting with a pleasant and friendly atmosphere, we've designed the Center especially for you. As a free-standing outpatient facility that specializes in orthopedic, pain and podiatry surgery, we're conveniently located in downtown Port Huron, away from the hustle and bustle of the busy hospitals. Parking is just outside the main entrance, and quiet comfort greets you as you enter.

Our staff is among the best in the medical profession, carefully selected for their high level of skills, compassion and ability to anticipate your needs. Together with your surgeon, our team of board certified anesthesiologists and registered nurses are specialized in a variety of areas to cover all facets of your care.

**REGARDING INSURANCE
 & YOUR BILL**

The Blue Water Surgery Center accepts Medicare and is a participating provider of most commercial insurance plans. Please check with a member of our staff if you have any questions or concerns about your coverage prior to the procedure. If your procedure is covered under Workers' Compensation, please be prepared to provide us with the necessary information.

We will contact your insurance company to verify your benefits and coverage, and obtain pre-authorization for the procedure. Co-payments, deductibles and services not covered by your insurance plan are the responsibility of the patient.

The Center will bill your insurance company after surgery. Request for payment from you will occur after the insurance has either been paid or the claim is denied. This can often take a week to a few months.

You will receive an easy-to-understand bill for the services provided at Blue Water Surgery Center. You can also expect a bill from your physician, pathologist and anesthesiologist should those services be necessary.

Self-pay patients are welcome at our Center. As with insured patients, we will be happy to discuss payment arrangements with you prior to your procedure.

Our on-site business staff is available to assist you with any questions, claim filing concerns or setting up a payment plan. We accept VISA, MasterCard and Discover.





YOUR PROCEDURE HAS BEEN SCHEDULED FOR:

Patient _____

Procedure _____

Surgeon _____

Date of Surgery _____

Arrival Time _____

Please call the Center at 810.985.5200 the day before surgery to verify your time of arrival.

WHAT TO EXPECT

Making you feel at ease for your surgery is important to us. Here's what you can expect.

Prior to your procedure

- You will receive a pre-registration call several days before your procedure to verify your insurance information, obtain details regarding your medical history and be given special instructions to follow before you come to the Center.
- You should not eat or drink anything after midnight on the night before your surgery, unless you are instructed otherwise.
- Please follow the instructions given to you at the time of your preoperative call regarding your daily medications prior to your procedure.
- Please bring your health insurance card(s), driver's license or some form of ID, list of current medications, eyewear and hearing aids.
- Leave all jewelry and valuables at home.
- Please arrange to have someone drive you home after your procedure. The medications you will receive will slow your reflexes, so it is unsafe for you to drive. You may also wish to bring a pillow for the car ride home.
- Wear loose-fitting, comfortable clothing that is easy to take off and put on.

When you arrive

- Please sign in at the reception desk of the Surgery Center when you arrive. Your insurance card(s)/ Medicare card will be copied and returned to you.
- All patients are asked to review and sign a consent form before their surgery to authorize the doctor to perform the procedure. Patients under 18 years of age must have a parent or guardian sign the consent.
- One of our nurses will escort you to your room and help to prepare you for surgery. This will include checking and recording your vital signs, allergies and other patient information. You will also be asked to change into a gown.
- An I.V. will be started so that we may give you intravenous medication. This medication will help to relax you and make you feel more comfortable.
- Your family member/friend may wait for you in the general waiting area where there are complimentary hot and cold beverages, a television for their pleasure, and reading material. You may also choose to have a family member/friend present during your preparation or join you in your waiting room upon completion of the nursing assessment and testing.
- Your anesthesiologist and surgeon will meet with you to provide any specific information you have about your procedure.
- When it is time for your surgery, a surgical nurse will take you to the operating suite. The amount of time in surgery will depend on your particular procedure.

After your procedure

- You will rest for a short period of time in our Recovery Room until the effects of your anesthesia wear off.
- Your surgeon will talk to your family member/friend on your progress immediately following surgery.
- After your recovery, our staff will review home care instructions with you and your family member/friend. Verbal and written discharge instructions will be provided concerning your diet, activity, medications, dressing, pain, follow-up visits, returning to work, shower or bathing and lifting.
- To be sure your recovery is progressing well, a nurse from the Center will call you sometime after surgery to check on how you are feeling and to address any questions or concerns.
- We highly recommend you schedule your postoperative appointment with your surgeon.

